

**Jordon Brown**

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**From:** Resideo Pro <noreply@comms.resideo.com>  
**Sent:** Monday, December 1, 2025 1:01 PM  
**To:** jordan@guardtronic.com  
**Subject:** Notice of AlarmNet Services Pricing Adjustment

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# resideo pro

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## Formal Notice of AlarmNet Services Pricing Update

**Date:** December 1, 2025

### ATTENTION: OWNERSHIP, MANAGEMENT & PURCHASING TEAMS

**Dear Valued Customer,**

Thank you for your continued support of Resideo. We are writing to provide formal notice of a pricing update that will take effect on **February 1, 2026**, for all AlarmNet® services.

This adjustment reflects our ongoing commitment to maintaining the quality, reliability, and performance of the AlarmNet platform and services that support your business.

### Pricing Visibility

Beginning **January 5, 2026**, updated pricing will be available within your **AlarmNet 360 account**. You can download your pricing from AlarmNet 360. This will have the most up-to-date information:

- Log in to [www.AlarmNet360.com](http://www.AlarmNet360.com) and go to "Tools / AN360 reporting"
- Select the report "AlarmNet Service Pricing"
- For "Customer Account Number" select the price list you want to view and click "View Report." You can also export it in various formats by clicking the disk icon.
  - If you don't see this report, please contact your company's AlarmNet administrator to get access.

**Support Resources**

If you have any questions regarding this update, please contact your Sales Representative or AlarmNet Customer Service at 800-222-6525. Representatives are available Monday through Friday, 7:00 AM – 4:00 PM CT.

We appreciate your business and look forward to continuing to support your success.

Sincerely,

**Resideo Team**

**Email Preferences**

This message was sent to [jordan@guardtronic.com](mailto:jordan@guardtronic.com).

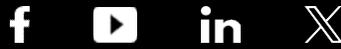
You have received this communication because you are a valued Resideo customer, and we would like to hear from you.

**Connect with Us**

Resideo  
16100 N 71st Street, Suite 550  
Scottsdale, AZ 85254  
[resideo.com](http://resideo.com)

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